## UCMERCED

## Facilities Management State-Funded and Billable Services

Facilities Management receives funding to provide maintenance in eligible state-supported areas only, per UCOP guidelines. State-supported areas, assets, and facilities are those that are open for use by the public and are not assigned to, occupied by, or dedicated for specific departments. The following is a *partial* list of the services typically funded by Facilities Management and those services which are billable for state funded space. All services for non-state funded space is billable.

These are examples and this list is not comprehensive. If the service you need is not listed then contact FMHelp at 209-228-2986 to ascertain whether or not it is state supported.

Service Type	Centrally Funded Services in Public Common Areas	Billable Services
Building Custodial	<ul> <li>Routine cleaning services performed in general use spaces such as lobbies, corridors, restrooms, and other public areas</li> <li>Routine cleaning services in labs, offices, classrooms, and other supported areas</li> <li>Routine scheduled pest control</li> <li>Exterior window washing <u>when funding allocation for this service is provided</u></li> </ul>	<ul> <li>Carpet shampoo/cleaning, floor strip and wax in all departmental-occupied, non-public spaces</li> <li>Event setups</li> <li>Cleaning services in addition to routine requests</li> <li>Spill clean-up in department spaces</li> <li>Project clean-up over and above routine cleaning</li> <li>Special requests such as additional trash cans, walk-off mats, special cleanup above and beyond established routine cleaning</li> <li>Trash removal of irregular items or excessive accumulations above and beyond everyday norms</li> <li>Interior window washing</li> </ul>
Carpentry	<ul> <li>Baseboard repairs</li> <li>Ceiling tile replacement and repair</li> <li>Door repairs</li> <li>Drywall and plaster repairs</li> <li>Door closers</li> <li>Doorstop installation</li> <li>Restroom partitions</li> <li>Floor tile repair and replacement in public spaces</li> </ul>	<ul> <li>Construction, repair, and/or installation of cabinets, bookshelves, and miscellaneous casework</li> <li>Door replacements and/or conversions within controlled space</li> <li>Earthquake restraints: shelves, cabinets, gas cylinders, bookshelves, file cabinets, freezers, or other such furniture or equipment</li> <li>Picture framing, picture hanging, white board / chalk board installations or moving</li> </ul>

		•Office furniture repair
	•Replacement and/or repair of carpets, linoleum, vinyl floors, wooden floors, and other floor surfaces in public spaces	<ul> <li>Hanging of screens or special projection equipment</li> </ul>
	•Furniture repair in public spaces	<ul> <li>Mirror installation or moving</li> </ul>
	•Mirror replacements in restrooms and public spaces	<ul> <li>Replacement and/or repair of carpets, linoleum, vinyl floors, wooden floors, and other floor surfaces in departmental spaces</li> </ul>
	<ul> <li>Wooden railings and steps repair and replacement</li> </ul>	•Purchase and/or installation, maintenance and repairs of venetian blinds or draperies
	<ul> <li>Stair tread, guard replacements, safety strips</li> </ul>	
	<ul> <li>Window and glass repairs on building exteriors</li> </ul>	
Electrical	<ul> <li>Ballast replacement (facility lighting)</li> </ul>	<ul> <li>Lighting requests for services above baseline</li> </ul>
	<ul> <li>Intermittent circuit breaker resets, repair or replacement not due to overloading.</li> </ul>	<ul> <li>Breaker resets due to overloading of circuit</li> </ul>
	<ul> <li>Electrical distribution repair</li> </ul>	<ul> <li>Additional outlets and circuit requests</li> </ul>
	<ul> <li>Emergency generator and circuit service serving state supportable spaces</li> </ul>	•Cord replacement and/or repair
	<ul> <li>Emergency lighting</li> </ul>	<ul> <li>Desk lamps and relamping</li> </ul>
	•Facility fixture cleaning and building re- lamping	<ul> <li>Departmental display case lighting installation, repair, and relamping</li> </ul>
	<ul> <li>Building facility lighting control systems</li> </ul>	<ul> <li>Intercom repairs and installation</li> </ul>
	•Fume Hood lighting	<ul> <li>Department-owned equipment installation and hook-up</li> </ul>
		•Temporary power installations
		•Special lighting requests for example, UV lamps, dark room lamps, etc.
		•Maintenance and repair of departmental power conditioners and emergency power systems, e.g,uninterruptible power supply (UPS).
		<ul> <li>Maintenance and repair of dedicated departmental equipment and appliances</li> </ul>

Elevator	•All general elevator maintenance and repair	<ul> <li>Special use lifts within specific departments</li> <li>Special Requests such as opening cab ceiling to allow transportation of large furniture or equipment</li> </ul>
Fire and Life Safety	<ul> <li>Fire extinguishers, hoses, cabinets, sprinklers</li> <li>Fire alarms, smoke detectors and system monitoring</li> </ul>	<ul> <li>Additional protective devices beyond code requirements</li> </ul>
General Services and Maintenance	<ul> <li>Brick, mortar, cement inspection</li> <li>Public space inspection</li> <li>Graffiti removal</li> </ul>	<ul> <li>Moving services of equipment, furniture, uncrating, demolition, etc.</li> <li>Hanging / Placing pictures, signs, etc.</li> <li>Uncrating / Crating</li> </ul>
Landscaping Services	<ul> <li>General landscape maintenance of non- dedicated landscape areas</li> <li>Hardscape maintenance</li> <li>Tree trimming, removal, and replacement</li> <li>Litter pickup</li> <li>Road and walkway maintenance and repair</li> <li>Irrigation system installation and repair</li> <li>Exterior planter beds and containers not specifically assigned to a department</li> </ul>	<ul> <li>Project related landscape needs or repair of damage caused by project work</li> <li>Special requests for plantings or color changes</li> <li>Parking lot maintenance and cleanup</li> <li>Special event preparation and cleanup</li> <li>Damage and vandalism to existing landscaping and irrigation systems</li> </ul>
Lock & Access	<ul> <li>Repair and replacement of architectural door hardware: standard locksets, key cylinders, closers, door operators, and exit devices located in public spaces.</li> <li>Installation and maintenance of Electronic Access Control systems for non-dedicated exterior and public spaces.</li> <li>Door alarm installation and maintenance in public spaces.</li> <li>Programming Cat Cards for card readers in public spaces</li> <li>Door maintenance</li> <li>ADA door access controls</li> </ul>	<ul> <li>Electronic access control installation,* maintenance, and repair, dedicated to departmental space or program</li> <li>Dedicated intrusion/freezer alarm installation,* maintenance, and repairs *Locks and security systems installed only after Fire Marshal, Public Safety and Facilities and approval is acquired by customer.</li> <li>Key fabrication</li> <li>Lock re-keying, installation</li> <li>Window, cabinet, file, desks and other casework</li> </ul>

		<ul> <li>Unlocking cabinets, desks, and other casework</li> <li>Lockouts**         <ul> <li>*For security purposes, FM must verify customer's right to access an area during business hours.</li> </ul> </li> <li>Repair/replacement of locks on interior office doors</li> <li>Security alarm reports</li> </ul>
Mechanical	•Building fans •Fume hood maintenance	<ul> <li>Dedicated fans</li> <li>Animal bedding systems</li> <li>Dedicated humidifiers</li> </ul>
Painting	•Painting is done in public spaces, as needed	<ul> <li>Routine painting and refinishing of all departmental space</li> <li>Parking lot painting and restriping</li> <li>Vinyl and/or wallpaper installation or repair</li> </ul>
Plumbing	<ul> <li>Restroom equipment maintenance and repair/replacement</li> <li>Drinking fountains in public spaces</li> <li>Emergency eyewash/shower maintenance</li> <li>Facility wide utility systems</li> </ul>	<ul> <li>Laboratory equipment hook-up and/or installation</li> <li>Installation and/or maintenance of dedicated laboratory systems: DI Water, waste systems, cooling systems, vacuum systems, gases, etc.</li> <li>Installation of experimental laboratory equipment</li> <li>Clogged sinks and/or drains due to customer operations</li> <li>Water filter installation and/or maintenance</li> </ul>
Refrigeration / HVAC	<ul> <li>Main building chillers</li> <li>Main building air conditioning units, thermostats and controls.</li> <li>Preventative Maintenance (not repairs) of building walk-in boxes not dedicated to departments</li> </ul>	<ul> <li>Dedicated air conditioning units</li> <li>Dedicated fan coil units</li> <li>Dedicated chillers</li> <li>Refrigerators</li> <li>Freezers</li> <li>Freezer rental</li> </ul>

		<ul><li>Ice machines</li><li>Walk-in boxes repairs</li></ul>
Refuse and Recycling	•Routine recycling material pickup (Custodial)	<ul> <li>Excessive or unusual recycling materials pickup</li> <li>Bulk waste or waste not in receptacles</li> <li>Project, event, etc. waste</li> <li>Wooden pallets and excessive or non-flattened cardboard or packing materials</li> <li>Furniture and special item pickup</li> </ul>
Signage	•These services are provided to the campus community on a billable basis, unless specifically done as part of New Construction or a funded remodel project Note: Signage standards have been established by the University to insure consistency and compliance with ADA Guidelines.	•Signage, name plates, holders
Structural Maintenance	<ul> <li>Roof maintenance and repairs</li> <li>Structural waterproofing</li> <li>Building window leaks and caulking</li> <li>Gutter and downspout maintenance</li> </ul>	